



# NOTE FOR A RESPONSIBLE USE OF THE HEATING SYSTEMS DURING THE WINTER SEASON



Dear Guests,

We would like to share some important remarks regarding the use of heating during the winter season, aiming to preserve not only the environment but also the comfort of all guests while ensuring the proper functioning of the heating systems.

## Regulations and Recommendations

In compliance with national regulations and local provisions, from October 15th to April 15th, a maximum limit of 14 hours of heating operation per day is established, with a specific time frame between 5:00 AM and 11:00 PM and the maximum indoor temperature is set at 20°C.

The Ministry of Health on the other hand, recommends maintaining temperatures not exceeding 22°C (18°C according to the WHO) to prevent respiratory discomfort and disturbances.

We appreciate your cooperation in adhering to these regulations to ensure a pleasant and comfortable stay for everyone.

## Energy Efficiency

Our apartments have been designed with a special focus on energy efficiency, which means that the correct use of heating is crucial. In addition to complying with current regulations and what is indicated in our guide on the use of the air conditioning system, the adoption of specific measures (sometimes different from those commonly associated with traditional buildings) is essential in order to avoid:

- Harmful conditions like condensation and mold can occur if indoor temperatures are too high and air circulation is insufficient. Please keep the environment healthy and comfortable by avoiding excessive temperatures and ensuring proper ventilation.
- Malfunctions and damage to the systems may happen if they are operated beyond their specified load limits. Responsible usage not only ensures a comfortable environment, but also helps avoid harmful overloads to the systems, extending their lifespan and reducing the need for costly repairs.

## Guidelines

For correct and responsible use of the heating system, we kindly ask you to:

1. Follow national and local regulations.
2. Air out the entire apartment twice a day, for 10-15 minutes each time with the heating off.
3. Do not leave windows open longer than necessary for normal air exchange.
4. Use the bathroom towel warmer in a thoughtful way, avoiding leaving it on unnecessarily or at excessive temperatures, and please do not use it to heat other rooms.

## Damages and Charges

Please be aware that we reserve the right to request reimbursement for damages or additional expenses resulting from non-compliance with the above guidelines.

We trust in your attention to these details, as your cooperation is essential to ensure a healthy, comfortable environment in harmony with our ecological conscience.

Thank you.

Agritur LA TENUTA